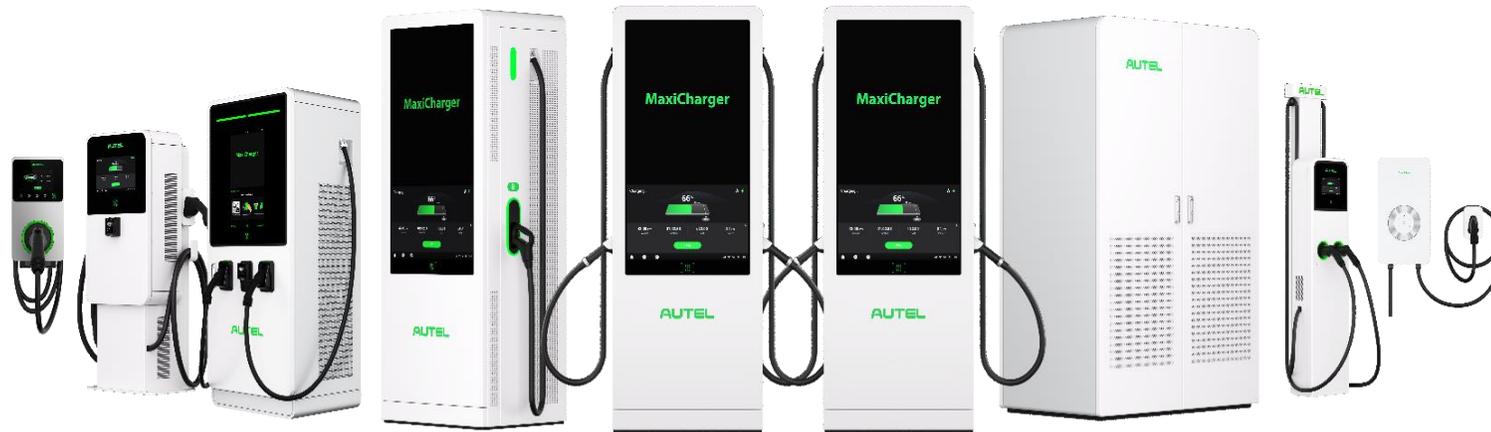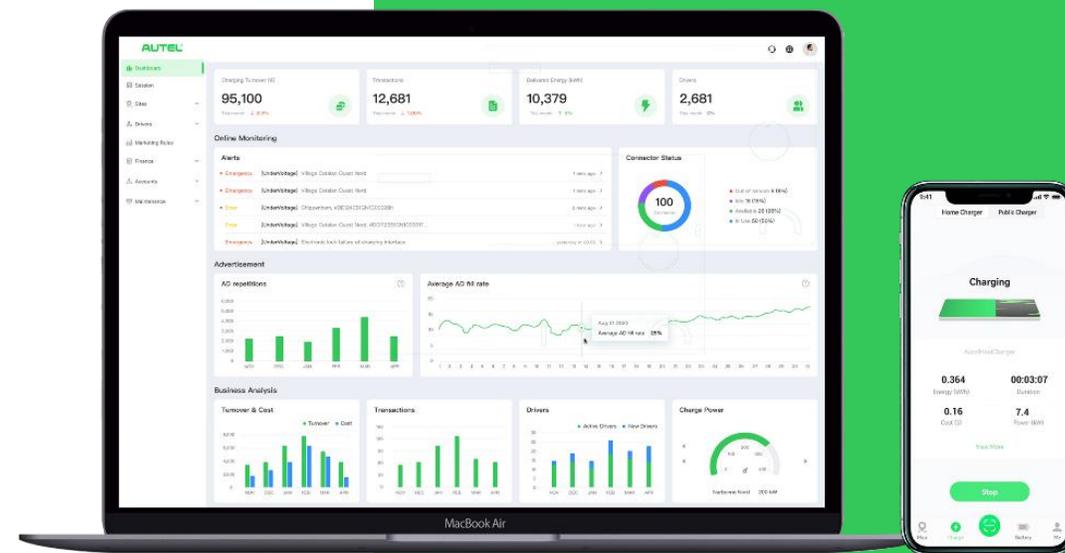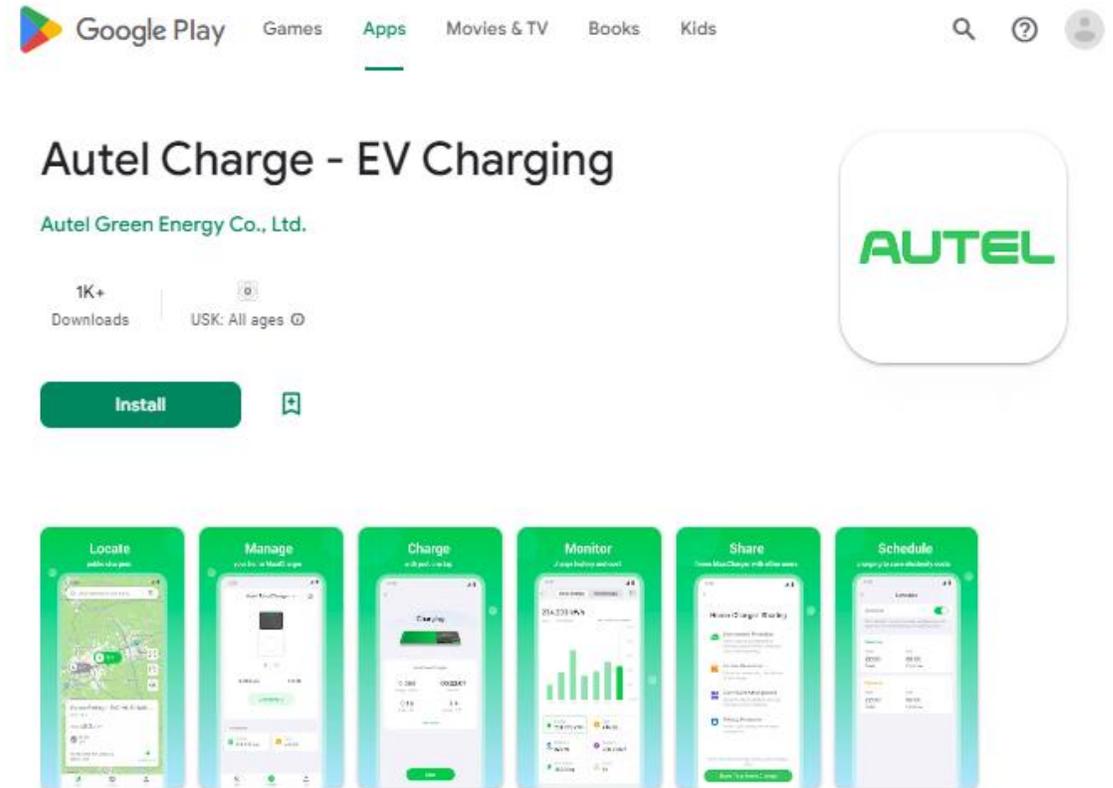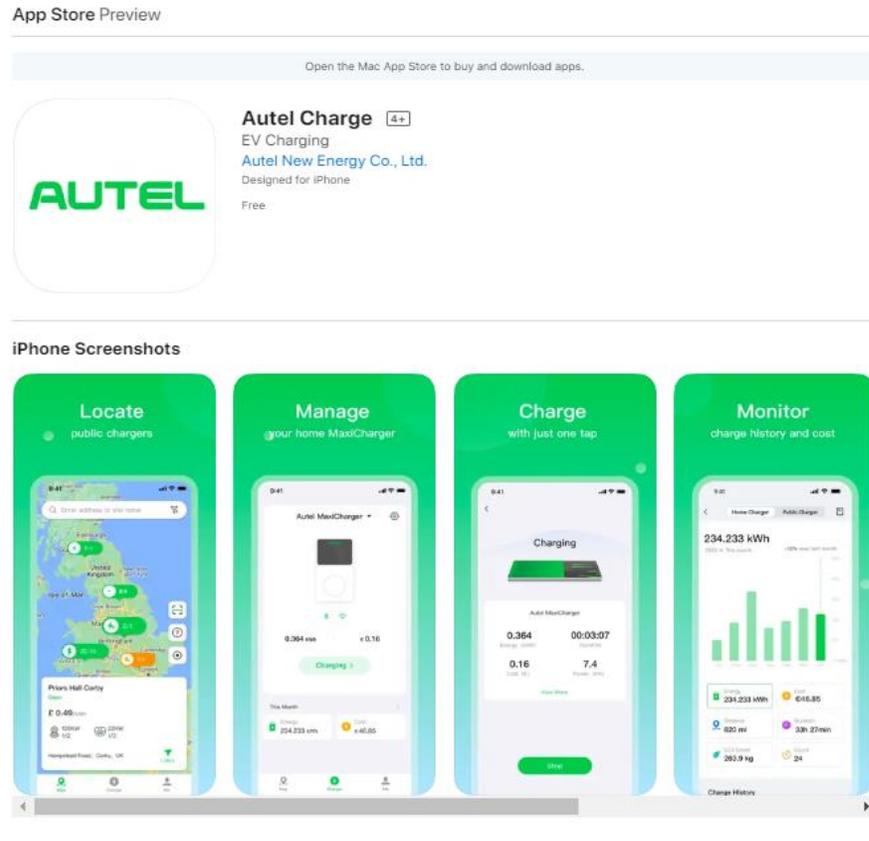# AUTEL®

Autel Charge APP Guide

■ OVERVIEW

1. Quick start charging 01-04

2. Navigate to "Me"

3. Navigate to "Charger"

4. Navigate to "Installation Mode"

5. Autel Charge APP YouTube Training Videos

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01 Prerequisites

First you need to download and install Autel Apps from the App Store or Google Play Store.
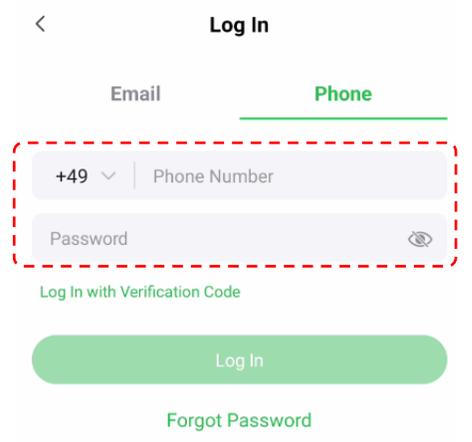
02 | **Login with your Autel charge account**

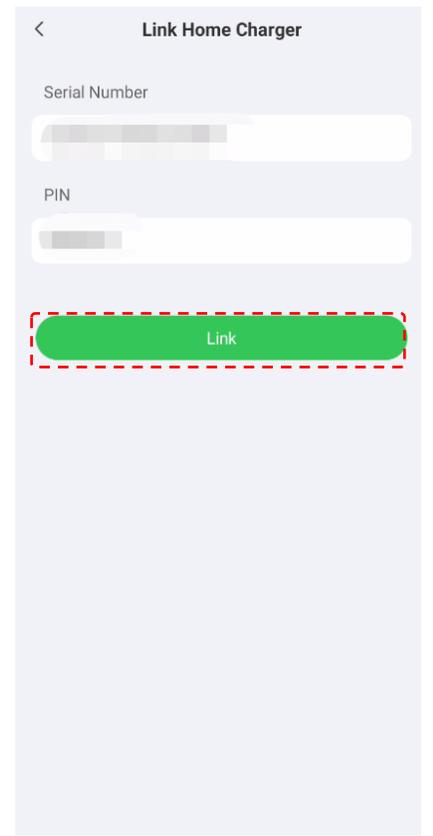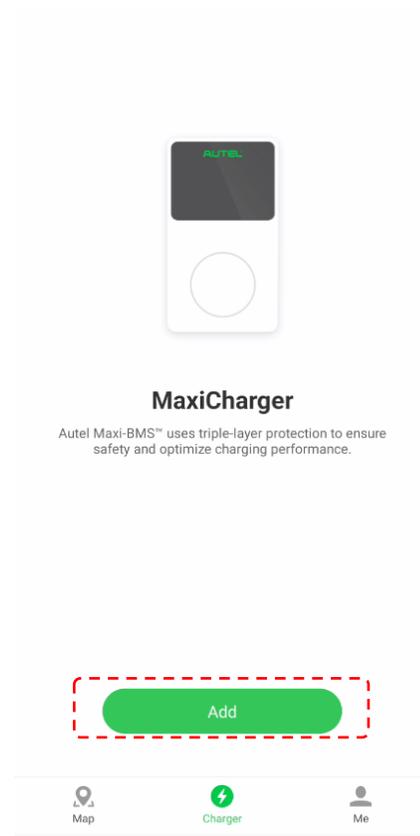Open the Autel Charge App and log in either Email address or Phone number after registering account.

Welcome to Autel Charge

Green Energy Powers the Future

Register

Log In

Log In

Email | Phone

+49 ⌄ | Phone Number

Password

Log In with Verification Code

Log In

Forgot Password

03 | **Click on the "Add", scan the QR code to link the EV charger**

On the main page "Charger", click on the "Add" , then scan the QR code directly or enter "Terminal Number "-EV charger`s Serial No. and PIN manually to link charger.

MaxiCharger

Autel Maxi-BMS™ uses triple-layer protection to ensure safety and optimize charging performance.

Add

Map | Charger | Me

Scan

? Scan QR code on the Quick Guide

Enter Terminal Number | Turn on flashlight

Link Home Charger

Serial Number

PIN

Link

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In this step, you need to turn on your phone Bluetooth and WIFI, after Bluetooth and WIFI connection successfully, it will open "Map" to show the location of EV Charger and Click "Charger" it shows the EV charger is ready to start charging.
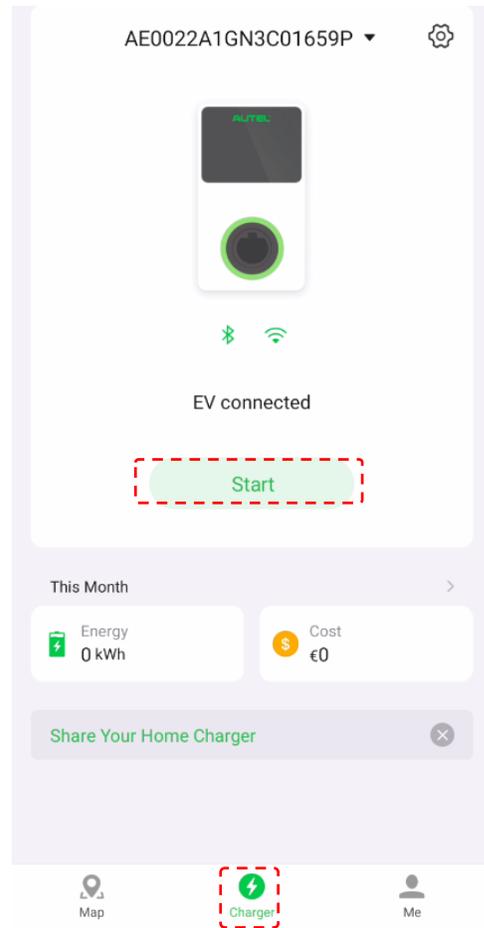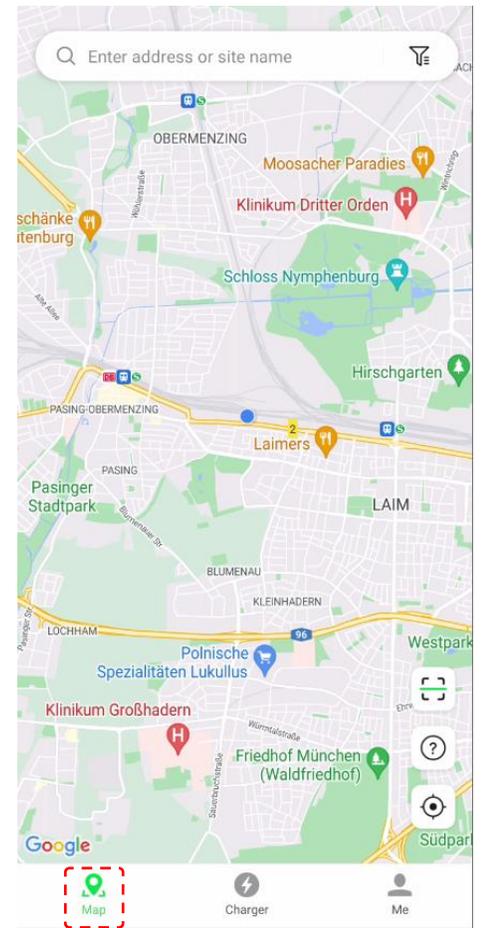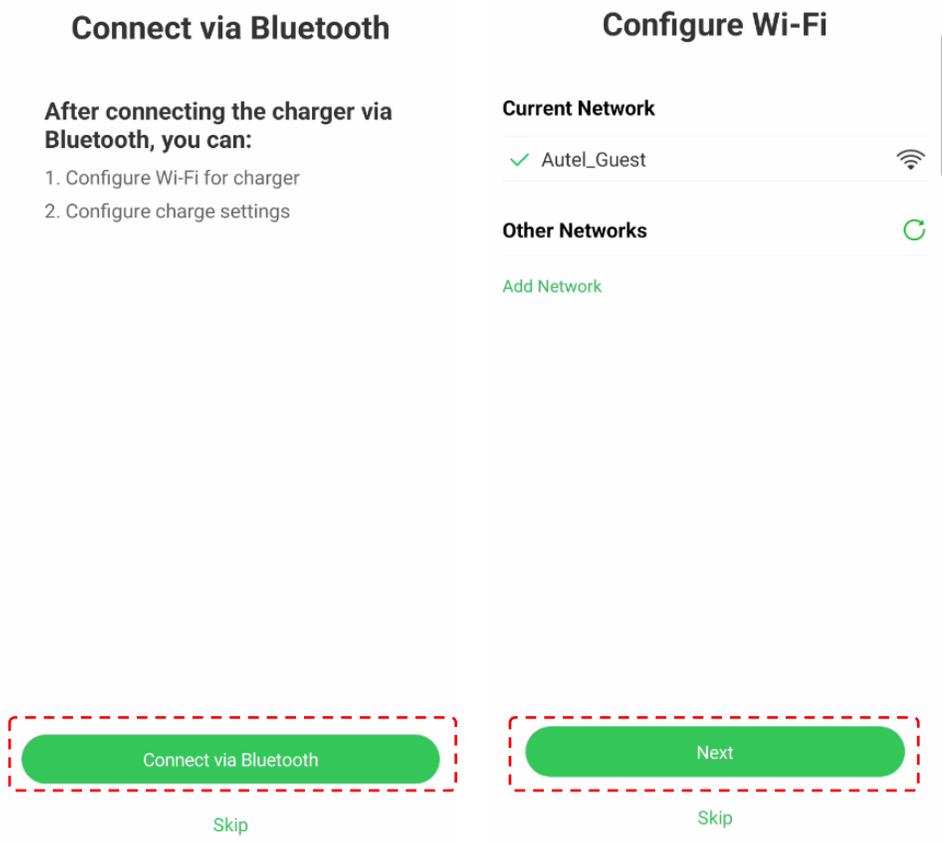
Personal Information

To change profile photo/Name/Phone number/ Email address/ Password

1

2

Charger
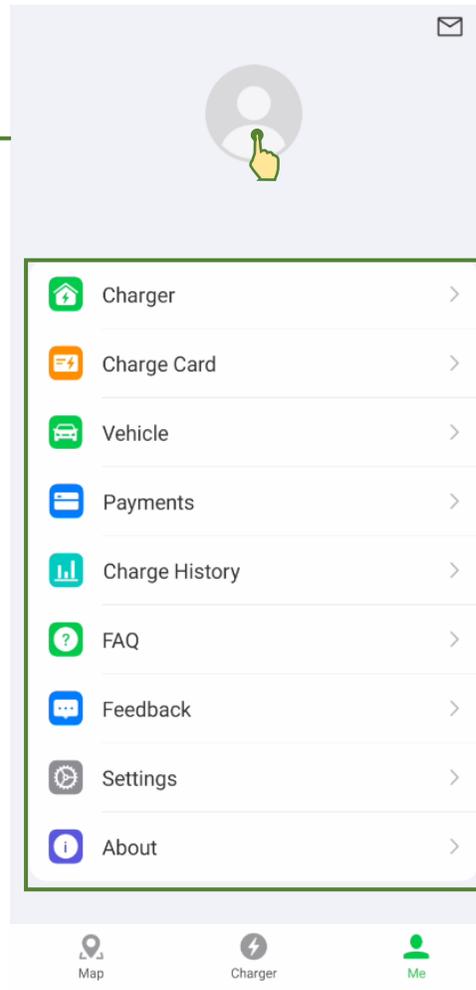
Charge Card

Vehicle

Payments

Charge History

FAQ

Feedback

Settings

About

Map   Charger   Me

- Charger   - all EV chargers detailed information

- Charge Cards - to add RFID Cards for Public charging only

- Vehicle   - new function for diagnosing vehicle battery

- Payments   - in case of public charger case,
                 the credit card must be added,
                 except if the price rule is 0 cost, then no need

- Charge History   - to review all historical transactions details,
                 export data, issue invoice,
                 sync Charge record (employee reimbursement)

- FAQ & Feedback - to review the answers for the common questions
                 and send message to Autel Support

- Settings   - set up notifications, language ,currency,
                 clear cache, log out account

- About   - check the App version and update,
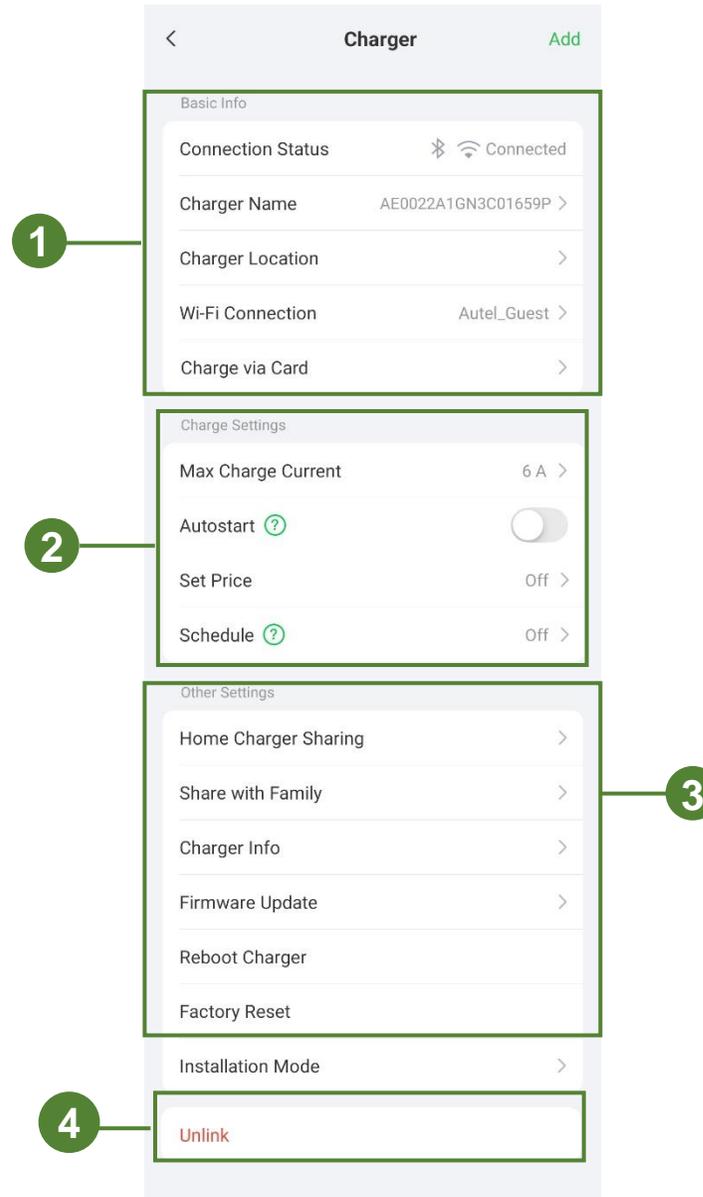   read user agreement and privacy policy

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Basic info

- the status of Bluetooth and WIFI connection, Charger name could be renamed
- Charge via Card – only for home charger ,max 5 RFID cards can be added at same time

Charge Settings

- to set up different current (min6A-max32A)
- Autostart, is enable to start charging automatically after plugged-in the car
- Set up an average price to self-check the total cost
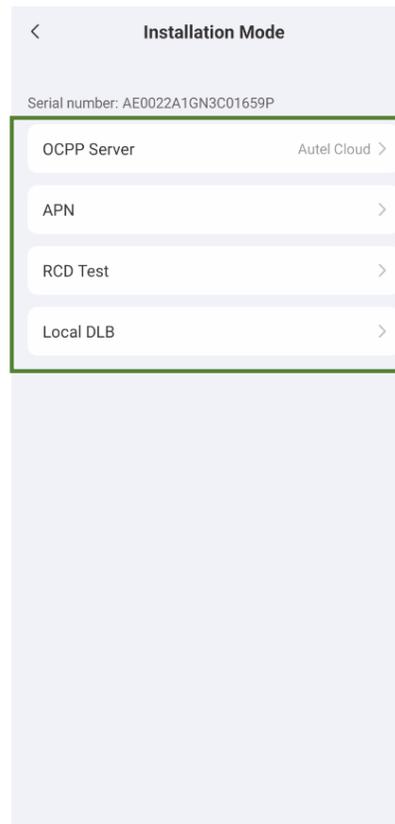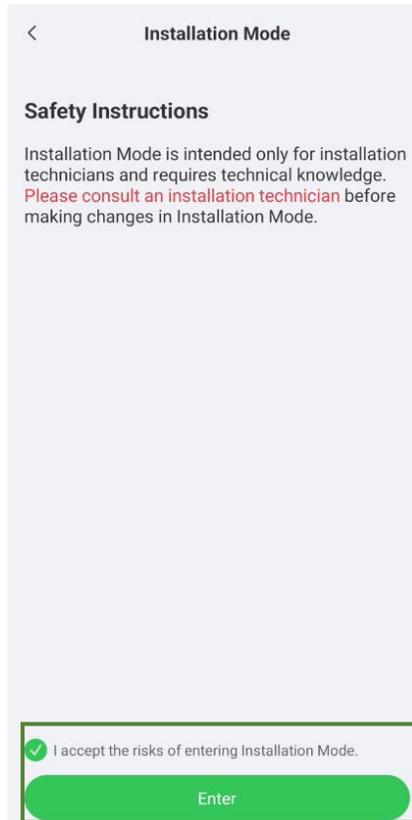- Schedule the specific time when the charger start charging

Unlink the EV charger, the home charger as long as unlink from Autel Charge APP, then is able to add in Autel Charge Cloud as a public Charger

1

Basic Info		
Connection Status	∗ 📶 Connected
Charger Name	AE0022A1GN3C01659P >
Charger Location	>
Wi-Fi Connection	Autel_Guest >
Charge via Card	>

2

Charge Settings		
Max Charge Current	6 A >
Autostart ⓘ	◯
Set Price	Off >
Schedule ⓘ	Off >

3

Other Settings	
Home Charger Sharing	>
Share with Family	>
Charger Info	>
Firmware Update	>
Reboot Charger	
Factory Reset	
Installation Mode	>

4

Unlink

Other Setting

- **Home Charger Sharing** – to share your private home charge to be as a public charger and obtain personal income via STRIP

- **Share with Family** – invite max. 5 family members to use EV charger via Autel Charge APP

- **Charge info** – incl. SN number, PIN, Supplier, Mac Address, charge control module and power control module version etc.

- **Firmware update** – to check if firmware is the latest version, and can set an automatic update

- **Reboot Charger**

- **Factory Reset**

Navigate to "Installation Mode"

Charger

Basic Info
- Connection Status — Connected
- Charger Name — AE0022A1GN3C01659P
- Charger Location
- Wi-Fi Connection — Autel_Guest
- Charge via Card

Charge Settings
- Max Charge Current — 6 A
- Autostart
- Set Price — Off
- Schedule — Off

Other Settings
- Home Charger Sharing
- Share with Family
- Charger Info
- Firmware Update
- Reboot Charger
- Factory Reset
- Installation Mode

Unlink

Installation Mode

Safety Instructions

Installation Mode is intended only for installation technicians and requires technical knowledge. Please consult an installation technician before making changes in Installation Mode.

☑ I accept the risks of entering Installation Mode.

Enter

Installation Mode

Serial number: AE0022A1GN3C01659P

- OCPP Server — Autel Cloud
- APN
- RCD Test
- Local DLB

Installation Mode

- **OCPP Sever**

- to connect different via customized WS/WSS URL or exited another backend charger management system

- **APN**

- to set up SIM card APN info and connect charger to backend system via GSM

- **RCD Test**

- to make a test the Residual Current Device

- **Local DLB**

- to set up a local multiple vehicles' Dynamic load balancing, PV hybrid mode, smart meter.
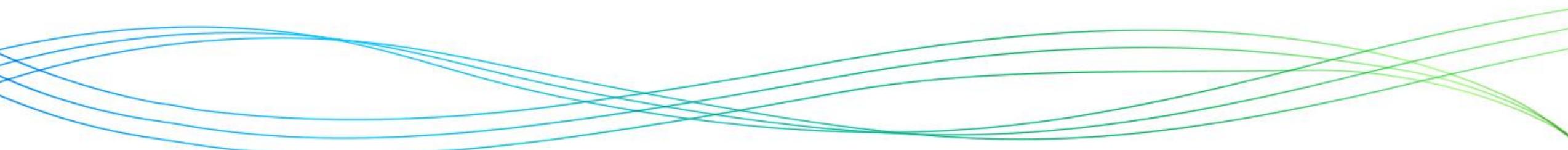
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Autel Charge APP YouTube Training Videos

YouTube Training Videos

- How to turn on DLB

- How to bind the Charger and start charging

- How to set Charge Schedule

- How to set Autostart

- How to add Charger Card

- How to charge by public chargers

- How to issue an invoice

- How to find public charger on the Map

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THANK YOU !

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